

The stories we've shared: Services that have featured in NCAC case studies

by Lisa Sobreviñas

Putting Children First case studies have always been a favourite with educators because true success stories are always inspiring.

Karen Minter, Director of Yawarra Community & Child Care Centre, says, "We agreed to participate in the case study about how an Aboriginal service meets the demands of undertaking Accreditation because we wanted to let other centres know that they are not alone in the challenges that they face on a daily basis when undertaking the accreditation process".

In 2010 Centipede at Glebe School shared their experience of preparing their staff for Quality Assurance as they had not been through the process before.

Kim Payne, Coordinator of Centipede at Glebe School, says, "All staff and some committee members were shown the article before publication and once the articles were published,

there was nothing but positive feedback from everyone who viewed it. The articles are [kept] in Centipede and the Glebe Public School office".

The services featured in *Putting Children First* over the years have shown us that despite the challenges, it is still possible to provide quality child care every day. We would like to thank the services who have graciously agreed to feature in *Putting Children First* and shared their stories so that other services may be inspired and learn from their practices.


We appreciate you opening your doors to NCAC staff and sharing with the wider early and middle childhood communities the innovative and creative ways in which your services have implemented quality practices. Your generosity has encouraged many educators who continue to work hard to give children quality care and enriching learning experiences every day.


Thank you to the following services that have shared their stories with us:


- **API Little Cribb Street Child Care Centre, Brisbane, Milton, Qld** *When the day finally arrives (Accreditation Update, Number 2, December 1994)*
- **Campus Kindergarten, St Lucia, Qld** *Going 'green' in child care services (Issue 29, March 2009)*
- **Centipede at Glebe School, Glebe, NSW** *Centipede at Glebe School prepares for the transition to the National Quality Framework (Issue 37, March 2011); Good relationships are the first step in one service's quality assurance journey (Issue 36, December 2010)*
- **Childcare at Montebello, Mount Gambier, SA; Noosa Family Day Care, Noosa Heads, Qld; Georges River Community Before, After and Vacation Care, Sydney, NSW** *Practical suggestions for professional development (Issue 7, September 2003)*
- **Como Children, Como, WA; Marrickville Family Day Care, Marrickville, NSW; Orana After School Care, Weston, ACT** *School of thought: Case studies of different philosophical approaches (Issue 34, June 2010)*
- **Denistone East Before and After School Care Assoc., Eastwood, NSW; Lady Forrest Family Day Care Scheme, Brookdale, WA; Casuarina Childcare Centre Inc., Casuarina, NT** *Using the Continuing Improvement Guide (Issue 21, March 2007)*
- **Grace Outside School Care, Clontarf, Qld; Maroondah City Council Vacation Care Services, Croydon, Vic; The Ranges School Age Child Care – After School Care, Gisborne, Vic** *Preparing for OSHCQA Self-study (Issue 9, March 2004)*
- **Griffith University Family Day Care, Brisbane, Qld; Mudgee–Gulgong–Wellington Family Day Care, Mudgee, NSW** *First Family Day Care Schemes Accredited (Issue 5, March 2003)*





Centipede at Glebe School

- **Homestead Child and Family Centre, Roxburgh Park, Vic** *Using the Framework to improve practice* (Issue 34, June 2010)
- **Koobinya Day Care Centre, Tom Price, WA** *Remote Solutions* (Accreditation Update, Number 2, December 1994)
- **Lara Children's Centre, Lara, Vic** *Catering for children with special needs at Lara Children's Centre* (Accreditation Update, Number 18, December 1998)


Lara Children's Centre
- **Magic Pudding Child Care Centre, Ultimo, NSW** *What does 'fair' mean? Exploring social justice issue with children* (Issue 36, December 2010)
- **Narraweena Child Care Centre, Narraweena, NSW** *Childcare Challenge* (Accreditation Update, Number 1, March 1999)
- **St Anthony's Long Day Care Centre, Croydon, NSW** *Integrating QA into daily life* (Issue 9, March 2004)
- **Samuel Gilbert Outside School Hours Care, Castle Hill, NSW; Middlemount Kindacare, Middlemount, Qld; Maryborough After School Care, Maryborough, Qld** *Over 80 OSHC services Accredited* (Issue 13, March 2005)


Samuel Gilbert Outside School Hours Care
- **SDN Children's Services, Sydney, NSW** *Attracting and retaining Aboriginal and Torres Strait Islander educators and staff* (Issue 38, June 2011)
- **SDN Children's Services, Sydney, NSW; Rainbow Paradise Pre-school Childhood Development and Education Long Day Care Centre, Blacktown, NSW** *How welcome would Aboriginal and Torres Strait Islander families feel at your service?* (Issue 34, June 2010)


SDN Children's Services
- **Smithfield Child Care Centre, Smithfield, Qld** *Communicating with new families* (Issue 28, December 2008)
- **The City of Boroondara Day Care, Hawthorn, The University of Melbourne** **Queensberry Children's Centre, Carlton, Vic;** **Homestead Child and Family Centre, Roxburgh Vic** *The Early Years Learning Framework in practice – one year on in the journey* (Issue 37, March 2011); *The Early Years Learning Framework in real settings* (Issue 33, March 2010)


Boroondara Family Day Care
Family Day Care
Care
Family Centre, Park, Years
- **The University of Melbourne Queensberry Children's Centre, Carlton, Vic** *The value of superhero play* (Issue 27, September 2008)
- **Tillman Park Early Learning Centre, Tempe, NSW** *Quality Assurance without folders* (Issue 22, June 2007)
- **Wanslea Goldfields Family Day Care Scheme, Kalgoorlie, WA; Alcohol & Drug Foundation Act Inc (ADFAC) Karralika Child Care Centre, Isabella Plains, ACT; Barnardos Australia Penrith Children's Family Centre, Cranebrook, NSW** *Creatively addressing child care challenges* (Issue 22, June 2007)
- **Woden Valley Child Care Centre, Garran, ACT** *Communicating with parents – a case study* (Issue 6, June 2003)
- **Yawarra Community & Child Care Centre, Bidwill, NSW; Kinta Kids Child Care Centre, North Rockhampton, Qld** *Cultural diversity and Accreditation* (Issue 35, September 2010) ■


Yawarra Community & Child Care Centre