

## Professional Support: Working with children with additional needs

*The Department of Families, Community Services and Indigenous Affairs (FaCSIA) funds the Inclusion and Professional Support Program (IPSP). This Program aims to support eligible child care services to provide quality care for children and to include all children in their service.*

### Professional Support Program

Through the Professional Support Program all eligible services can access territory and state based Professional Support Coordinators (PSCs), who are the first point of contact for services seeking advice and support. This is relevant to services that are seeking assistance to include children who have additional needs in their service. Contact details for the PSCs throughout Australia are provided opposite.

### The Inclusion Support Program

The Inclusion Support Program assists child care professionals to include children with additional needs in their service, and is part of the overall Inclusion and Professional Support Program.

There are currently 67 Inclusion Support Agencies under the programs that operate regionally across Australia. Inclusion Support Agencies employ Inclusion Support Facilitators, who are trained specialists, to provide support to child care professionals.

The Inclusion Support Facilitators assist child care professionals to include children with additional needs by:

- supporting them to develop Assisted Inclusion Readiness Plans which identify individual strategies for services to include all children
- helping them to develop Service Support Plans which identify the specific support they need to include all children in their care setting. This may also identify a need for Inclusion Support Subsidy (ISS) funding
- referring them to other child care professionals who may be able to provide support or assistance ■

### PSC Contact Details\*

#### Australian Capital Territory

Communities at Work

Phone: 1800 228 772 (toll free)

Website: [www.actpsc.com](http://www.actpsc.com) or  
[www.commsatwork.org](http://www.commsatwork.org)

#### New South Wales

Children's Services Central

Phone: 1800 157 818 (toll free)

Website: [www.cscentral.org.au](http://www.cscentral.org.au)

#### Northern Territory

Resource Unit for Children with Special Needs (RUCSN)

Phone: 1800 138 662 (toll free)

Website: [www.pscnt.org.au](http://www.pscnt.org.au)

#### Queensland

Community Service Workforce Council Inc

Phone: 1800 112 585 (toll free)

Website: [www.pscq.org.au](http://www.pscq.org.au)

#### South Australia

Phone: 1800 129 606 (toll free)

Website: [www.pscsa.org.au](http://www.pscsa.org.au)

#### Tasmania

Lady Gowrie Child Centre Hobart

Phone: 1800 647 718 (toll free)

Website: [www.pstas.org.au](http://www.pstas.org.au)

#### Victoria

Community Child Care Association

Phone: 1800 177 017 (toll free)

Website: [www.cccvic.org.au](http://www.cccvic.org.au) or  
[www.pscvic.org.au](http://www.pscvic.org.au)

#### Western Australia

Resource Unit for Children with Special Needs (RUCSN)

Phone: 1800 783 768 (toll free)

Website: [www.pscwa.org.au](http://www.pscwa.org.au)

\*All contact details provided are correct at time of publication.