



NCAC

**National Childcare
Accreditation Council Inc.**

Level 3, 418a Elizabeth Street
Surry Hills NSW 2010 Australia
Telephone: 61 2 8260 1900
Facsimile: 61 2 8260 1901
E-mail: qualitycare@ncac.gov.au
Web: www.ncac.gov.au

ABN: 82 270 247 664
ARBN: 110 877 524

Family Day Care Quality Assurance

Quality Trends Report: 1 January 2007 – 30 June 2007

The following information demonstrates the progress made by family day care schemes in each state and territory against those Principles for which schemes most often achieved a High Quality standard, and those Principles for which schemes most often did not meet the Satisfactory standard for this period.

As at 1 July 2007, 329 family day care schemes were registered with NCAC to participate in FDCQA and **89.3 %** of family day care schemes that have completed the 5 steps to Child Care Quality Assurance are Accredited. Of these services, **44%** have achieved High Quality in all 8 Quality Areas. This is a significant achievement for family day care schemes progressing through FDCQA.

51 family day care schemes received Accreditation Decisions between 1 January 2007 and 30 June 2007.

Family Day Care Quality Assurance: 1 January 2007 – 30 June 2007

The Principles for which schemes most often achieved a High Quality standard were:

Principle		National	ACT	NSW	NT	Qld	SA	Tas	Vic	WA
1.3	Communication between carers and families is effective and supports the family and child to settle into care	45%	0%	53%	50%	42%	33%	0%	50%	25%
1.4	Carers' personal and family arrangements provide a positive home environment that supports the provision of family day care	57%	0%	63%	0%	50%	100%	100%	50%	50%
2.1	The indoor and outdoor areas of carers' homes and play session venues are welcoming, comfortable and child friendly	51%	0%	58%	50%	50%	0%	0%	50%	75%
2.3	Facilities used by the coordination unit are welcoming and accessible	47%	0%	63%	0%	25%	67%	100%	60%	0%
3.2	Coordination unit staff support children's learning through home visits and/or play sessions	55%	0%	68%	0%	58%	33%	100%	50%	25%
3.3	Carers and coordination unit staff guide children's behaviour in positive ways	45%	0%	53%	0%	50%	33%	0%	50%	25%
3.4	Carers and coordination unit staff promote resilience and social competence in all children	47%	0%	47%	50%	50%	67%	0%	50%	25%
4.5	Children's needs for rest, sleep and comfort are supported	65%	0%	74%	0%	67%	100%	100%	50%	50%
5.1	Recruitment, selection and orientation processes for carers and coordination unit staff encourage and support the provision of a quality service	53%	0%	58%	0%	58%	33%	100%	60%	25%
5.2	The scheme has a systematic process in place to monitor current practice and identify areas for continuing improvement	45%	0%	53%	50%	33%	67%	100%	50%	0%
6.1	Management practices are ethical and operate within relevant legislation	49%	0%	53%	0%	50%	67%	0%	60%	25%
6.5	Carers and coordination unit staff are effective advocates for their service within the community and actively seek to build links with other agencies to benefit children and their families	47%	0%	53%	50%	33%	33%	100%	60%	25%
Total Accreditation Decisions for this period:		51	0	19	2	12	3	1	10	4
Total family day care schemes registered with NCAC as at 30 June 2007:		326	5	104	5	86	15	12	77	22

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.

Family Day Care Quality Assurance: 1 January 2007 – 30 June 2007

The Principles for which schemes most often did not meet the Satisfactory standard were:

Principle		National	ACT	NSW	NT	QLD	SA	Tas	Vic	WA
1.4	Carers' personal and family arrangements provide a positive home environment that supports the provision of family day care	12%	0%	11%	50%	17%	0%	0%	10%	0%
3.3	Carers and coordination unit staff guide children's behaviour in positive ways	16%	0%	11%	50%	17%	33%	0%	20%	0%
4.1	The environments provided for children are safe	23%	0%	21%	100%	33%	67%	0%	0%	0%
4.3	The health and safety of all children are protected	18%	0%	21%	50%	17%	0%	0%	10%	25%
4.4	Nappy changing, toileting and bathing are positive experiences for children	20%	0%	21%	100%	17%	0%	100%	10%	0%
4.6	Current State or Territory legislation relating to child protection and wellbeing is implemented consistently	18%	0%	11%	100%	25%	0%	0%	10%	25%
6.4	The scheme has simple and transparent grievance and complaints handling procedures	12%	0%	16%	50%	17%	0%	0%	0%	0%
Total Accreditation Decisions for this period:		51	0	19	2	12	3	1	10	4
Total family day care schemes registered with NCAC as at 30 June 2007:		323	5	104	5	86	15	12	77	22

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.



NCAC

National Childcare
Accreditation Council Inc.

Level 3, 418a Elizabeth Street
Surry Hills NSW 2010 Australia
Telephone: 61 2 8260 1900
Facsimile: 61 2 8260 1901
E-mail: qualitycare@ncac.gov.au
Web: www.ncac.gov.au

ABN: 82 270 247 664
ARBN: 110 877 524

Outside School Hours Care Quality Assurance

Quality Trends Report: 1 January 2007 – 30 June 2007

The following information demonstrates the progress made by outside school hours care services in each state and territory against those Principles for which services most often achieved a High Quality standard, and those Principles for which services most often did not meet the Satisfactory standard for this period.

As at 1 July 2007, 3,227 outside school hours care services were registered with NCAC to participate in OSHCQA. **87.6%** of outside school hours care services that have completed the 5 steps of Child Care Quality Assurance are Accredited. Of these services, **62%** have achieved High Quality in all 8 Quality Areas. This is a significant achievement which indicates that outside school hours care centres are performing at a high standard.

799 outside school hours care services received Accreditation Decisions between 1 January 2007 and 30 June 2007.

Outside School Hours Care Quality Assurance: 1 January 2007 – 30 June 2007

The Principles for which services most often achieved a High Quality standard were:

Principle		National	ACT	NSW	NT	Qld	SA	Tas	Vic	WA
1.1	Staff foster self esteem and confidence in children	51%	35%	52%	50%	43%	54%	53%	56%	40%
1.3	Children are treated equitably	45%	35%	49%	50%	42%	51%	38%	47%	28%
2.1	Staff communicate effectively with each other and display professionalism, teamwork and mutual respect	58%	53%	56%	72%	59%	58%	53%	57%	58%
2.2	Staff create a responsive and inclusive atmosphere and relate to children in a warm and friendly manner	59%	59%	60%	44%	53%	60%	56%	61%	66%
2.3	Staff guide children's behaviour in a positive way	57%	59%	56%	56%	53%	64%	56%	58%	55%
5.1	Programs encourage children to initiate and participate in play and recreational experiences	51%	53%	50%	39%	48%	59%	44%	52%	49%
5.2	Programs support physical development	54%	59%	50%	44%	52%	55%	47%	57%	60%
5.3	Programs support the development of life skills	48%	41%	48%	44%	47%	52%	44%	50%	40%
6.4	The service plans to meet the individual health requirements of children	46%	35%	49%	50%	45%	52%	41%	44%	36%
8.2	Management and staff support each other and communicate effectively	50%	41%	49%	61%	57%	57%	59%	47%	36%
Total Accreditation Decisions for this period:		799	17	202	18	148	96	32	233	53
Total services registered with NCAC as at 30 June 2007:		3,212	86	872	45	611	334	110	967	187

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.

Outside School Hours Care Quality Assurance: 1 January 2007 – 30 June 2007

The Principles for which services most often did not meet the Satisfactory standard were:

Principle		National	ACT	NSW	NT	QLD	SA	Tas	Vic	WA
4.1	Programs reflect a clear statement of service philosophy and a related set of service goals	21%	18%	21%	0%	11%	21%	28%	22%	42%
4.4	Programs are evaluated regularly	18%	12%	16%	17%	8%	16%	31%	25%	17%
6.1	Balanced and healthy eating is promoted by the service	21%	24%	16%	28%	12%	18%	25%	27%	34%
6.2	Staff implement effective and current food handling and hygiene practices	25%	29%	18%	11%	9%	28%	41%	34%	40%
7.1	The service has effective policies and procedures on protective care	16%	18%	23%	17%	8%	7%	6%	20%	21%
7.2	The service promotes a safe environment for both children and staff	35%	53%	29%	39%	20%	30%	44%	47%	43%
8.4	Management has effective recruitment, orientation and induction processes for staff	17%	6%	14%	6%	9%	17%	28%	22%	25%
8.6	Management ensures that grievance and complaints procedures are adhered to	23%	18%	24%	6%	6%	23%	34%	32%	26%
Total Accreditation Decisions for this period:		799	17	202	18	148	96	32	233	53
Total services registered with NCAC as at 30 June 2007:		3,212	86	872	45	611	334	110	967	187

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.



NCAC

National Childcare
Accreditation Council Inc.

Level 3, 418a Elizabeth Street
Surry Hills NSW 2010 Australia
Telephone: 61 2 8260 1900
Facsimile: 61 2 8260 1901
E-mail: qualitycare@ncac.gov.au
Web: www.ncac.gov.au
ABN: 82 270 247 664
ARBN: 110 877 524

Quality Improvement and Accreditation System

Quality Trends Report: 1 January 2007 – 30 June 2007

QIAS Quality Practices Guide (1st edition, 2005)

The following information demonstrates the progress made by long day care centres in each state and territory against those Principles for which centres most often achieved a High Quality standard, and those Principles for which centres most often did not meet the Satisfactory standard for this period.

As at 1 July 2007, 5,326 long day care centres were registered with NCAC to participate in the QIAS and **93.4%** of centres that have completed the 5 steps of Child Care Quality Assurance are Accredited. This is a significant achievement and indicates that long day care centres are performing at a high standard.

1,127 long day care centres received Accreditation Decisions between 1 January 2007 and 30 June 2007. Of these services, **78.5%** have achieved High Quality in all 7 Quality Areas.

Quality Improvement and Accreditation System: 1 January 2007 – 30 June 2007

The Principles for which centres most often achieved a High Quality standard were:

Principle		National	ACT	NSW	NT	Qld	SA	Tas	Vic	WA
1.1	Staff interact with each child in a warm and friendly way	90%	79%	91%	67%	91%	76%	88%	94%	89%
1.2	Staff guide each child's behaviour in a positive way	86%	68%	86%	60%	89%	68%	82%	89%	87%
1.3	Staff initiate and maintain respectful communication with each child	88%	68%	88%	67%	92%	64%	88%	92%	83%
1.4	Staff respect each child's background and abilities	90%	82%	89%	73%	94%	84%	88%	92%	84%
1.6	Staff communicate effectively to promote respect and professional teamwork	91%	89%	91%	60%	93%	76%	88%	94%	88%
2.1	Staff and families communicate effectively to exchange information about each child and the centre	86%	71%	83%	60%	93%	80%	76%	89%	79%
2.3	The centre has orientation processes for children and families	90%	93%	87%	60%	96%	80%	88%	95%	89%
4.1	Staff encourage each child to make choices and participate in play	90%	86%	91%	53%	93%	76%	88%	92%	79%
4.2	Staff promote each child's ability to develop and maintain relationships	90%	79%	92%	53%	93%	82%	88%	93%	84%
4.3	Staff promote each child's language and literacy abilities	85%	71%	84%	53%	91%	72%	76%	90%	80%
4.5	Staff promote each child's enjoyment of and participation in the expressive arts	85%	71%	84%	47%	91%	72%	88%	91%	77%
7.3	Staff policies and practices facilitate continuity of care for each child	91%	86%	92%	73%	94%	84%	88%	94%	87%
Total Accreditation Decisions for this period:		1,127	28	468	15	288	50	17	186	75
Total long day care centres registered with NCAC as at 30 June 2007:		5,360	96	2,166	58	1,209	279	96	1,017	439

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.

Quality Improvement and Accreditation System: 1 January 2007 – 30 June 2007

The Principles for which centres most often did not meet the Satisfactory standard were:

Principle		National	ACT	NSW	NT	QLD	SA	Tas	Vic	WA
1.5	Staff treat all children equitably	15%	18%	16%	13%	9%	16%	6%	16%	28%
5.3	Staff ensure that potentially dangerous products, plants and objects are inaccessible to children	22%	29%	24%	33%	17%	30%	12%	19%	27%
5.4	The centre ensures that buildings and equipment are safe	20%	14%	21%	20%	17%	32%	6%	18%	29%
6.2	Staff implement effective and current food safety and hygiene practices	18%	11%	16%	20%	20%	34%	6%	17%	23%
6.4	Staff ensure toileting and nappy changing procedures are positive experiences	17%	14%	16%	20%	22%	22%	18%	13%	11%
6.5	Staff support each child's needs for rest, sleep and comfort	25%	18%	25%	40%	24%	26%	12%	20%	43%
6.6	The centre acts to control the spread of infectious diseases and maintains records of immunisation	16%	18%	16%	7%	10%	20%	24%	17%	21%
Total Accreditation Decisions for this period:		1,127	28	468	15	288	50	17	186	75
Total long day care centres registered with NCAC as at 30 June 2007:		5,360	96	2,166	58	1,209	279	96	1,017	439

Please note the proportion of all services which received an Accreditation Decision for each state/territory when considering this information. Some sample sizes are too small to be considered representative.